CCNY Tech IT Senior Systems Engineer

CCNY Tech is a full lifecycle IT services company located in Utica, NY. From supply, to installation, to IT Maintenance and disposal, we are there for every stage of the process.

We currently have an exciting opportunity for a team oriented, IT professional looking to grow their technical skills. If this is you, join our team at CCNY Tech as an IT Senior Systems Engineer

General Summary

Collaborating and understanding the business requirements, ultimately define our overall information technology road-map. Determine technology development strategies for the company as a whole and for individual projects; working with top-level management and technology heads to organize these projects.

Duties and Responsibilities

- You will work closely with both insourced and outsourced teams and other leaders engaged in comprehensive management of IT Operations to ensure strategic initiatives are being met.
- You will proactively guide customers through their product options and prescribe solutions based on their needs.
- Participate in security reviews and technical discussions with the client's IT and Security teams and address any security or product-related concerns.
- You will be an advisor to the sales force to research, present and translate deep technical information
- Ensure processes meet business requirements and system goals

- You will manage virtual and physical servers
- Configure and install productivity tools, UNIX, LINUX and Windows servers/workstations and various other systems.
- Troubleshooting and resolution of UNIX and NT problems, planning, implementing, and executing disaster recovery provisions.
- Configure Active Directory or SSO Platforms
- Build and maintain firewalls
- Troubleshoot end-user questions and concerns
- Support CCNY Tech's product line
- Perform other duties as needed to get the job done or as assigned by management.

Education and Experience Requirements
- Bachelor's Degree plus certification and/or pursuit of Master's Degree in Computer Science or Network Security
- Certifications in IT repair and/or certifications with our partner products/services (i.e. HP, Dell, Apple, Oracle, Google, Amazon, Fortinet, Cisco)
- 5 years' experience in the IT Industry in an Analyst or Engineering capacity
- Familiar with cloud resources, Amazon AWS, Microsoft Azure, Oracle Cloud, IBM, Google
- Experience with popular business apps
- Functional ability to work in multi-platform environments
- Mastery of UNIX, Windows, and Macintosh platforms.
- Mastery of Network Protocol
- Application Integration
- Prioritizing in fast-pace, high pressure environments
- Ability to multi-task

At least 5 years' experience in a complex networking environment including one or more of the followings:

- TCP/IP networking
- Oracle
- Internet technologies
- Microsoft Windows server administration (current and past versions)
- UNIX systems administration (Linux or Solaris preferred)
- Cisco network equipment
- Fortinet Network and Telecom equipment
- Knowledge and Skills needed to perform effectively in this position
- The ability to work with and apply one or more of the followings: C++, Java, Python, Windows .Net, HTML or Visual Basic

CCNY Tech offers a competitive salary and comprehensive benefit package:

- 401K plan available after 90 days of service with a company match of 25% up to 6% of gross wages with a vesting schedule of 20% vested after 1 year of service with 20% increment increases each year until 100% vested. (After 6 years of service, you will be fully vested.)
- You will receive 75 hours of vacation pay upon your anniversary date up to 6 years of employment after which you will receive 112.5 hours vacation pay.
- After 90 days of active employment you will be eligible for 2 days of vacation and an additional 3 days after 180 days of active employment.

- After 90 days of employment you will receive 37.5 hours sick time and 15 hours of personal time.
- After 90 days, you are eligible to participate in our health insurance plan at your own pre-taxed expense. Computer Connection contributes $225.00 period month
- You receive paid holidays after 90 days of employment.
- Long term and short-term disability are available at your expense after 90 days of employment.
- Computer Connection has a $25000 company paid life insurance policy.

If this opportunity sounds like the right fit for you, don't wait, apply now at ccnytech.com/careers.